

2025 SUPERSTART REGISTRATION & PAYMENT POLICY

The following policy details terms and conditions applicable to all Christ In Youth SuperStart events. Groups choosing to register for a SuperStart event should review this policy prior to registering. Below is a summary of Deposits and Deadlines for your convenience. Additional details can be found in the designated sections of the policy.

*****PLEASE NOTE FOR 2025:**

- **The deposit (\$25/person) will not be refunded, transferred to another group or event, or applied to a pending group balance under ANY circumstances.** SuperStart uses deposits to plan and program events. In rare, unavoidable situations when an event or events must be cancelled, SuperStart is not able to refund deposits as those funds have been spent in preparation for the event. In that circumstance, groups will have the option to transfer to another SuperStart event in 2025. Additional details below.
- **All groups must have at least one adult attending the event who is at least 21 years of age.** This requirement is in addition to existing requirements to have at least 1 male and 1 female adult if students of both sexes are attending as well as a minimum of 1 adult for every 5 students attending SuperStart. If a group brings "Jr. Leaders", the following applies:
 - Jr. Leaders must be at least 16 years of age.
 - Jr. Leaders do NOT count toward either the minimum of 1 male adult and 1 female adult OR the minimum required number of adults for the group (1 adult for every 5 students).

Tour Schedule and Important Deadline Dates

Event	Dates	City	Venue	30 Day Deadline	14 Day Deadline
FL	January 17-18, 2025	Orlando	First Baptist Orlando	12/18/2024	1/3/2025
IL1	January 24-25, 2025	Bloomington	Eastview Christian Church	1/3/2025	1/10/2025
TX1	January 24-25, 2025	Houston	The MET Church	1/3/2025	1/10/2025
TX2	January 31 - February 1, 2025	Dallas	Crossroads Christian Church	1/3/2025	1/17/2025
GA	February 7-8, 2025	Athens	Athens Church	1/8/2025	1/24/2025
MO	February 7-8, 2025	St. Louis	Harvester Christian Church	1/8/2025	1/24/2025
VA	February 21-22, 2025	Richmond	Fairmount Christian Church	1/22/2025	2/7/2025
IN	February 28 – March 1, 2025	Indianapolis	Traders Point Christian Church	1/29/2025	2/14/2025
NE	February 28 – March 1, 2025	Omaha	StoneBridge Christian Church	1/29/2025	2/14/2025
KY	March 7-8, 2025	Louisville	Northeast Christian Church	2/5/2025	2/21/2025
OK	March 7-8, 2025	Tulsa	Mabee Center, ORU	2/5/2025	2/21/2025
OH1	March 14-15, 2025	Cincinnati (Lakeside Park, KY)	Lakeside Christian Church	2/12/2025	2/28/2025
IL2	March 14-15, 2025	Chicago	Community Christian Church – Yellowbox	2/12/2025	2/28/2025
PA	March 21-22, 2025	Pittsburgh	Impact Christian Church	2/19/2025	3/7/2025
TN	March 21-22, 2025	Nashville	Rolling Hills Community Church	2/19/2025	3/7/2025
OH2	March 28-29, 2025	Columbus	The Naz Church	2/26/2025	3/14/2025
MI	April 4-5, 2025	Detroit	Oakland Church	3/5/2025	3/21/2025

DEPOSIT, DEADLINE, & PRICING SUMMARY				
Deposit Amt/Date	Full Payment	Early Price	Regular Price (+\$10/student from Early)	Adult Price
Amount: \$25/person Due When Registered	Due 14-Days prior to the event.	Available until 30 days prior to the event.	Less than 30 days prior to the event.	Amount: \$35/adult

Commented [A01]: Does this need an increase?

REGISTRATION PRICES & DEADLINES (All deadlines referred to are for 2025).	
Early Registration Price	Applies to any registration made 30 days or more before the event.
Regular Registration Price (increase of \$10/student)	Applies to any registration made less than 30 days before the event.
Deposit Deadline (\$25/person) **Non-refundable under any circumstances	Deposit to secure registration is due within 7 days of registering for the event. Deposit amounts are included in the price of the event (not

	in addition to it). If deposit is not received within 7 days , registered spots will be cancelled.
Full Payment / 14-day Deadline	Full payment for all registered spots is due 14 days prior to the event you are attending. Orders with remaining balances due after this deadline will incur a late fee of \$5/person

PRICING & PAYMENT:

- SuperStart Pricing Structure:
 - Registration completed 30 days or more before the event (Early Price):
 - Students - \$64
 - Adults - \$35
 - Registration completed less than 30 days before the event (Regular Price):
 - Students - \$74
 - Adults - \$35
- Pricing is handled on a per-registrant basis. Additions to a group will pay the current price based on when the addition to the group is made.
- **All payment deadlines stated are based on arrival or online processing dates, NOT postmark dates.**
- Payment Options:
 - Credit Card – Christ In Youth accepts Visa, Mastercard, Discover, and American Express
 - Check – Selecting the “Mail Check” option during online registration will register your space and hold it for 7 calendar days pending the arrival of a check. If a check is not received, space will be released. Make checks payable to:
 - Christ In Youth
 - ATTN: SuperStart
 - PO Box B
 - Joplin, MO 64802

*SuperStart cannot accept multiple personal checks from parents for registration deposits or final payments. Checks must come from the church/organization or one personal check per payment.
- Full payment for all registered spots is due 14 days prior to the event.
- Groups are responsible for the full cost of all space not canceled by 14 days prior to the start of the event they will attend regardless of whether the full amount has been paid yet or not. Balances due, including late fees, will be invoiced to the church.
- CIY reserves the right to refuse admittance to the SuperStart event if the balance is not paid in full (including any applicable late fees) by the time the group arrives at the event.

DEPOSITS & DEADLINES:

- A non-refundable deposit of \$25/person must be paid to register for space at a SuperStart event. Deposits can be paid via credit card or check (see Pricing and Payments above).
- If choosing to mail a check, space will be held for 7 days from the registration date. If deposits are not received within 7 days, the space held will be canceled.
- **The deposit is not refundable under any circumstances. Deposits will not be applied to the pending group balance, transferred to another group or CIY event regardless of when an individual spot or entire group cancels and/or the reason for cancellation. This includes situations in which an event is canceled for any reason.**

ADDITIONS & CANCELLATIONS

- If a specific student cannot attend, groups may fill that spot with another student or adult from the church. Reduction of the total count or complete cancellation will result in the forfeiture of the deposit for each spot canceled.
- Registration counts are considered final as of 14 days prior to the event and full payment is due at that time. No refunds will be given for reduced registration totals or group cancellations less than 14 days before the event. Groups that have not paid in full, and then reduce space or cancel will be responsible for paying the full balance for all space reserved as of 14 days before the event.
- **Reductions in the group total count and/or cancellation of the entire group must be communicated to the CIY office at 417-781-2273 or serve@ciy.com.**
- Groups are welcome to add additional people for a SuperStart event if space is available. The price for the additional registrant(s) will be based on when the addition is made.
- Additions can be made through the same online system that was used to process the initial registration.
- Additions can only be made by submitting the deposit(s) (or full payment) for each additional person the group intends to bring (Mail check option and terms still apply).

EXCHANGES OF ADULT & STUDENT REGISTRATIONS

Commented [RC2]: We've got some inconsistencies in how we present the program name. In some places it is SuperStart and in others it is SuperStart!. We should probably have all of them read the same way.

Commented [A03R2]: changed to "SuperStart!" for consistency.

Commented [RC4]: registration date?

Commented [A05R4]: changed.

- Groups may exchange Adult & Student Registrations at any time. When doing so, the following will apply:
 - When exchanging student spots for adult spots less than 14 days prior to the start of the event, no refund shall be given for the difference in cost between the student registration price and adult registration price – and any balance that has not been paid will remain due.
 - When exchanging adult spots for student spots, the current rate (at the time of the exchange) for student registrations will be charged.

FULL EVENTS & WAITLISTS:

- When a SuperStart event reaches capacity, a waiting list will be made available via the online registration system.
- If space opens at the event, groups having held space on the waiting list first will have the first opportunity to fill open spots at the event. **If a person or group is contacted and offered available spots, they must respond within 48 hours of the call or email to accept, or the spots will be offered to the next group on the waitlist.**
- Persons wishing to register for a full SuperStart event should complete the registration process and will be put on the waiting list.
- **A deposit of \$25/person is required to hold space on the waiting list. If the group or person on the waiting list does not get into an event, the deposit(s) will be refunded.**
- **If a group registers for one SuperStart event and places their group on the waiting list for another SuperStart event at the same time, the group must pay the deposit(s) for both events. When the event the group will attend is determined, the deposit(s) paid for the other event will be applied to the balance for the event the group will attend.**
- Pricing for persons being added to an event from the waiting list will be based on when they were added to the waiting list relative to the start date of the event according to the terms herein.

EVENT CANCELLATION

In the rare instance that a SuperStart event must be canceled (due to weather, pandemic, or any other cause), the following will apply:

- The Deposit (of \$25/person) remains non-refundable. In that situation, the first option will be to attempt to accommodate the church at another event of the same program (SuperStart) in 2025. If an alternate option is not available, the Deposit will be retained by CIY, and additional amounts (balance payments above deposit amount) will be refunded.
- Groups transferring from a canceled event to a different event will be placed ahead of groups on the wait list for an event (of the same program and year) they transfer to (if that event is currently full).
- If an event that a group is registered for is canceled and an alternate SuperStart event is not an option, CIY will retain the Deposit (\$25/person).
- No refunds (of deposits or balances) will be issued for groups that choose not to attend an event that is held on the scheduled dates in the scheduled location.
- Christ In Youth will make every effort to hold all events as scheduled and will communicate with registered groups if there are any changes to the schedule. Group leaders along with church leadership are responsible for making appropriate determinations about the safety of traveling to and attending the event.
- Christ In Youth is not responsible for any expenses the church may incur outside of registration costs paid to Christ In Youth.
- Unless required by government agencies or venue closure, CIY will not cancel an event once in progress.

OTHER TERMS AND CONDITIONS:

- Any refunds due will be processed after the event at the offices of CIY. Refunds will not be paid at the event.
- SuperStart reserves the right to review the handling of each group's registration following the event. If it is found that the group was charged too much or too little, the account will be updated, and an adjusted invoice/refund statement will be sent. Review of registration handling will be completed as quickly after the event concludes as possible but may take up to 30 days for the church to receive updated billing.
- SuperStart is not currently offering any new church, first-time attendee, or other promotional discounts.
- **Groups are required to bring a minimum of 1 adult for every 5 students attending SuperStart. In addition, groups must have at least 1 male and 1 female adult if they are bringing both male and female students to the event. Every group must have at least 1 adult who is at least 21 years old. Any "Jr. Leader" (age 16-17) attending with a group must be at least 16 years old and does not count toward satisfying either the 1 male and 1 female leader requirement OR requirement of 1 adult for every 5 students.**
- A validly completed CIY Discipline, Liability, and Medical Release form is required for everyone attending SuperStart, both students and leaders. A parent or guardian must sign for anyone under 18. Release forms are completed electronically. A link to the form will be sent prior to the event and will be coded to your specific event. Electronically submitted forms do not need to be printed and turned in at the event, but the church is responsible for carrying a copy during the event in case of emergency. Visit www.ciy.com/forms for a full explanation.
- **ADULT LEADER SCREENING REQUIREMENTS:** CIY requires that **ALL** adult leaders:
 - Successfully complete at minimum a National Criminal & Sex Offender background check.
 - Complete an approved abuse awareness training module.

Commented [RC6]: I think we can strike this. We are out of the era of live v. digital.

Commented [AO7R6]: removed.

Commented [RC8]: strike

Commented [AO9R8]: removed.

- Complete the adult medical release form along with the acknowledgments of CIY's child protection and adult leader screening process.
 - Costs associated with background checks and/or abuse awareness training will be the responsibility of the church or the adult leaders. Visit www.ciy.com/forms for more details.
 - Christ In Youth reserves the right at its sole discretion to exclude from participation at any SuperStart event adults who have criminal or sex offense charges/convictions in their past.
- Some states or churches may require paperwork, background checks, and/or training beyond what SuperStart normally requires. Any additional requirements for the chosen event will be communicated to the group leader but will be at the church's expense (if any). Adults who fail to complete the requirements will not be allowed to attend the event. It is the group leader's responsibility to ensure that everyone attending with his/her group has completed the stated requirements for release forms, background checks, training, etc. prior to arrival.

Commented [RC10]: What requirements are we placing on students?

Commented [AO11R10]: Removed.